Julian Garcia-Schroeder

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BUSINESS ANALYST

English and Spanish (B2) speaking analyst with about 1 year of IT operations experience looking to break Into the business intelligence domain. With experience in budgeting, data analysis, project managing, and communicating with stakeholders, I am ready to tackle business and financial analysis. I have completed courses/projects In SQL, Python, R, Excel, Tableau, Power BI, Salesforce, and project management to ensure my transition into this scope Is a smooth one.

PROFESSIONAL EXPERIENCE

NALCAP - Madrid, Spain   **Oct 2023 - July 2024**
Language Assistant

Working as an Auxiliar de Convercacion in Madrid, Spain. Assisted as part of a cultural exchange program being an aid for the teacher to help with English subjects, terms, vocabulary, etc. During this time I studied SQL, Python, R, Excel, Tableau, Power BI, Salesforce, and project management.

Grand Canyon Education - Phoenix, Arizona   **Jan 2023 - Sept 2023**
IT Support Analyst III

On-campus/onsite helpdesk role troubleshooting various different software and hardware issues for staff at GCU/GCE, either by remote access or in-person. I would: manage user accounts across several domains via Active Directory/Azure & Intune/FIM/SCCM; triage tickets via Service Desk; maintain proper asset/inventory upkeep and complemented the Warehouse team with tasks; set up workstations, maintain printers and various other vendor owned equipment; maintain relationships with vendors; regularly communicated with business-side stakeholders in various cross-functional teams; assist with events involving technology; and create process workflows for both customers and in-house training.

DT Mobile Detailing - Phoenix, Arizona   **August 2019 - Jan 2023**
Detailer

Polished, waxed, buffed, washed, and detailed cars of all types. Face-to-face customer service role where I would have to understand the needs of the client in order to provide the best work possible.

EDUCATION & CERTIFICATIONS

Bachelor of Science
Information and Computer Science - 3.46 GPA
Park University - Gilbert, AZ

Google Project Management Certification
Coursera

Data Analysis Cert
Udemy

PORTFOLIO (EXCEL, SQL, PYTHON, R, HTML/CSS, TABLEAU, POWER BI)

https://www.canva.com/design/DAGDVFY1cEs/qfRlS6dPJvmYbd9ikWXatg/view?utm_content=DAGDVFY1cEs&utm_campaign=designshare&utm_medium=link&utm_source=editor